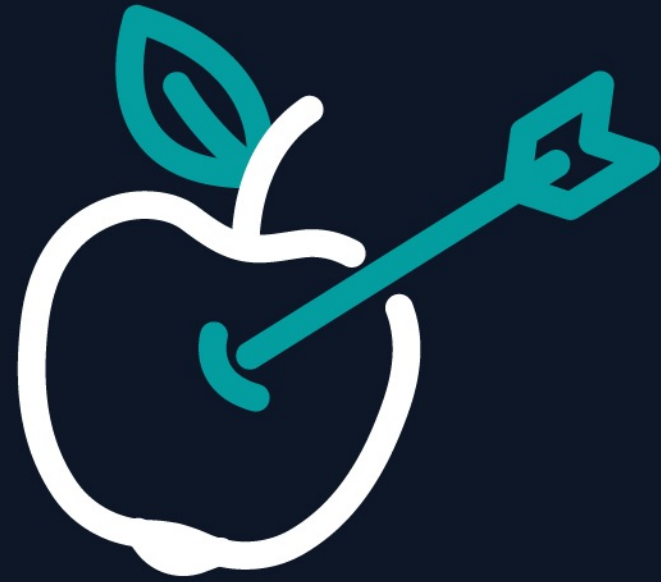


5 CCaaS Features to Boost Customer Satisfaction



1

Full integration with UCaaS solutions and platforms

2

Round-the-clock support and disaster recovery plans.





3

Robust fraud protection
when integrated with our
Call Shield software.

4

Workforce optimisation
tools to drive efficiency &
improve service metrics.





5

Scalability and flexibility to control budgets using the pay-as-you-go approach, optimising operational costs and improving customer service and satisfaction.

